

Terms of Sale for Folino Estate Wines

Terms and Conditions of Sale

By using the Folino Estate Wines website to place an order, you are making a contract to purchase goods from Plenty Wines PTY LTD, trading as Folino Estate Wines, (referred to as 'Folino Estate Wines' herein). If Folino Estate Wines accepts your order, the goods will be sold on the basis of the Terms and Conditions set out below. Please read these Terms carefully.

Age restriction

WARNING – VIC Liquor Control Reform Act 1998: It is an offence to supply alcohol to a persons under the age of 18 years (Penalty exceeds \$6,000), and for a person under the age of 18 years to purchase or receive liquor (Penalty exceeds \$500).

Folino Estate Wines supports the responsible service of alcohol.
All alcohol should be consumed in moderation.

Placing an Order

You are able to use the Folino Estate Wines website (or email, fax, telephone numbers or other methods) to place an order for purchasing of goods.

The contract between you and Folino Estate Wines for supply of those goods ('the contract') only comes into existence when Folino Estate Wines accepts your order. Folino Estate Wines will notify you of acceptance. No obligation to sell the goods will arise until such acceptance. Each order you place will lead to a separate contract. Orders cannot be cancelled once accepted, unless by arrangement with Folino Estate Wines.

Delivery

On completion of payment transaction, Folino Estate Wines will dispatch all goods within 48 hours of the order being processed. The goods will be delivered to you by Australia Post. All goods are posted using registered post.

While Folino Estate Wines will use all reasonable endeavours to delivery by any requested or agreed date, it does not guarantee delivery on that date and is not liable for any loss resulting from late delivery.

Product Availability

All wine is offered for sale subject to stock and seasonal availability. If a product is out of stock, Folino Estate Wines will contact you to offer you a replacement wine.

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Breakages

If you receive a case of wine with one or more broken bottles, Folino Estate Wines will send replacement bottle/s at our discretion if you notify Folino Estate Wines within 7 days of the delivery date. Folino Estate Wines may ask you to provide proof of the damage, as a condition of refund or replacement.

Price

Folino Estate Wines prices are subject to change – the price payable for the goods is the price applicable on the date when Folino Estate Wines confirms your order. The quoted price includes GST, postage and registered post fees.

Prices stated are in Australian dollars, and are per 6 bottle case or 12 bottle case, as stated on the downloadable order form.

Payment

The full payment for your order (including the product price and postage chargers) is deducted from your credit card on completion of your order. Delivery will not commence until payment has been processed and is validated.

Folino Estate Wines accepts payment by Visa, Master Card or any Debit Credit Card. Credit Card details are processed using EFT and are not stored by Folino Estate Wines.

Privacy Policy

Folino Estate Wines acknowledges and respects the privacy of individuals. Folino Estate Wines advise that any information given will be treated in accordance with the Privacy and Personal Information Act 1998, and will not be passed on to any third party outside of Folino Estate Wines. Individuals have the right of access to personal information in accordance with the Act.

Notice

Folino Estate Wines warrants that the goods will be of satisfactory quality and fit for general consumption and use.

Folino Estate Wines reserves the right to change these Terms and Conditions from time to time without notice.